

Undergraduate Intern

Contact: PNC

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DetailsApplyPosition Overview At PNC, our people are our greatest differentiator and competitive advantage in the markets we serve. We are all united in delivering the best experience for our customers. As a(n) Undergraduate Internship within PNC's Retail organization, you will be based in Various locations within the United States. Job ProfileParticipates as an intern in the PNC summer internship program. Performs or assists with the core activities of the group by applying knowledge learned to drive business results (e.g. deal, sales, or process support, internal or external customer interaction, or supporting internal projects). Works under supervision and may have limited approval and/or exception authority. Participates in social learning within the organization (e.g. identifies and networks with business representatives and peers, participates in mentoring, job shadowing and community outreach) Core CompetenciesManages Risk - Basic Experience Assesses and effectively manages all of the risks associated with their business objectives and activities to ensure activities are in alignment with the bank's and unit's risk appetite and risk management framework. Customer Focus - Basic Experience Knowledge of the values and practices that align customer needs and satisfaction as primary considerations in all business decisions, and ability to leverage that information in creating customized customer solutions. Job Specific CompetenciesProducts and Services - Basic Experience Knowledge of major products and services and product and service groups; ability to apply this knowledge appropriately to diverse situations. Information Capture - Basic Experience Knowledge of the processes and the ability to identify, capture and document relevant business information in an auditable, organized, understandable and easily retrievable manner. Flexibility and Adaptability - Basic Experience Knowledge of successful approaches, tools, and techniques for dealing with changes and adapting to a changing environment; ability to adapt as needed. Effective Communications - Basic Experience Understanding of effective communication concepts, tools and techniques; ability to effectively transmit, receive, and accurately interpret ideas, information, and needs through the application of appropriate communication behaviors. Self-Directed Growth and Development - Basic Experience Understanding of the necessity of continuous personal growth; ability to gauge one's strengths, limitations and interests, and use of this knowledge for purposes of performance effectiveness and self-development. Initiative - Basic Experience Understanding of the

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