



Breakfast Ambassador

Contact: CRESCENT HOTELS AND RESORTS

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https://countybuyselltrade.com/jobs/breakfast-ambassador_new-york_236045

Address: **New York**
Price: **Check with seller**

Details
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Description
The Breakfast Ambassador In order to provide a consistently high level of quality and service, staff appropriately to accomplish our updated breakfast standards each day (consider busier days with higher occupancy, large groups in-house, etc).To assist with meeting brand standards the Breakfast Ambassadors should: * Be familiar with all food offerings * Interact with guests as appropriate * Set up the buffet according to standards (consistency is key, since regular guests will always know where items are) * Maintain the cleanliness of the buffet and dining area * Empty trash containers when they are * full and at the end of service * Prepare food according to standards * Follow all correct food-handling procedures * Plan and prepare for the following day * All of these tasks should be executed within the food safety guidelines for our service Team Members, being sure that appropriate forms are on site and completed as directed in the global food safety forms and logs * Take responsibility for personal hygiene, preparation of hot food items and food stock rotation
Buffet Maintenance
During service, the breakfast ambassador's role is to keep a neat and clean buffet, which is well stocked with all the core menu items. It is equally important to make guests welcome in the breakfast area, interacting with them when appropriate and to provide clean places to enjoy their breakfast selections. It is critical that all Breakfast Ambassadors and associates who assist with breakfast review the Implementation Guide (PDF) on an annual basis. * Be familiar with all food offerings. * Interact with guests as appropriate. * Set up the buffet according to standards (consistency is key, since regular guests will always know where items are). * Maintain the cleanliness of the buffet and dining area. * Empty trash containers when they are * full and at the end of service. * Maintain adequate food supplies on the buffet, refreshing hot food every 30 minutes at a minimum. * Prepare food according to standards. * Follow all correct food-handling procedures. * Plan and prepare for the following day. All of these tasks should be executed within the food safety guidelines for our associates, being sure that appropriate forms are on site and completed as directed in the global food safety forms and logs located on MGS (keyword Global Food Safety Audit).
Interacting with Guests
Your interactions with guests are just as important as the products we serve. Be sure to tailor your approach to each type of guest. Chatty Guests * Watch for guest cues (for example, eye contact) * Chat with the guest about the weather, local events, etc. * Take the opportunity to talk about buffet offerings Quiet Guests * Watch for guest cues (for example, avoiding eye contact, closed-off body language) * Don't talk too personally with these guests * Offer a warm farewell Guest

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